



Mayfield Lodge

A Children's Guide



Hello and Welcome to Mayfield Lodge



Emily Carter
Registered Manager



Rowena Elliott
Home Manager



Cristiane Nunes
Deputy Manager



Maria Reverte
Senior Support Worker



Tanya Nyamakawo
Support Worker



Hazel Tickner
Senior Support Worker



Rocio Lorenzo
Support Worker



Tfarrah Mohamed Ali
Support Worker



Paige Newman
Support Worker



Vicki Irish
Support Worker



Marianna Fleck
Support Worker



Natalie Shelley
Support Worker



Our Home

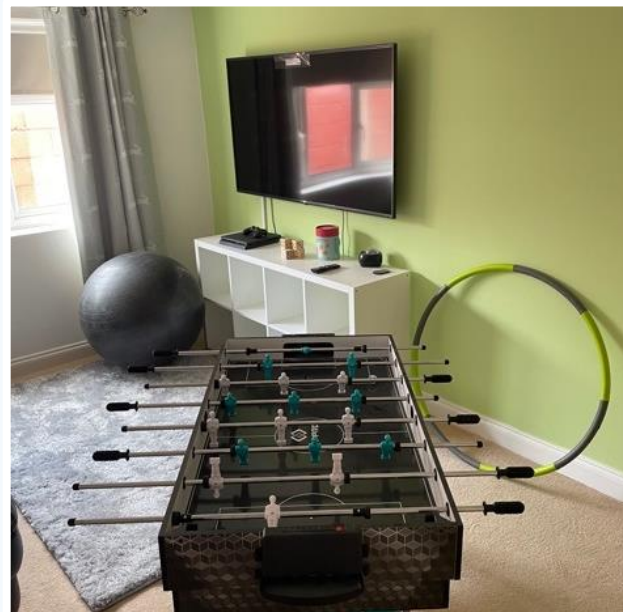
Mayfield Lodge has a large kitchen and dining area where you will be able to cook, bake and chill out.

We like to eat breakfast, lunch and dinner together as Mayfield Lodge family, where we can. We of course would love your input into the menu to make sure you eat the foods you enjoy!



*Chillout,
relax and
play!*

We have a spacious living room and separate games room for you to enjoy. Both have wide screen TVs so there's plenty of opportunity to watch your favourite tv shows or movies.



Our games room has a variety of games including table tennis, table football, table basketball, snooker, PS4 and much more!



Your bedroom



You will have your own bedroom at Mayfield lodge which is personalised to you. This means you can decorate and style your room how you choose! Your room is yours, which means adults will always knock before entering, as long as you are safe.

What can you expect from our Mayfield family?

Mayfield lodge is a warm, safe environment for you to grow and achieve your goals.

The adults at Mayfield lodge will support you throughout your time with us, to ensure you feel listened to, safe and happy.

We will support you with activities, making positive memories and relationships!

We understand that staying in contact with people you care about is important to you, and Mayfield Lodge will support you with this where appropriate.



Activities

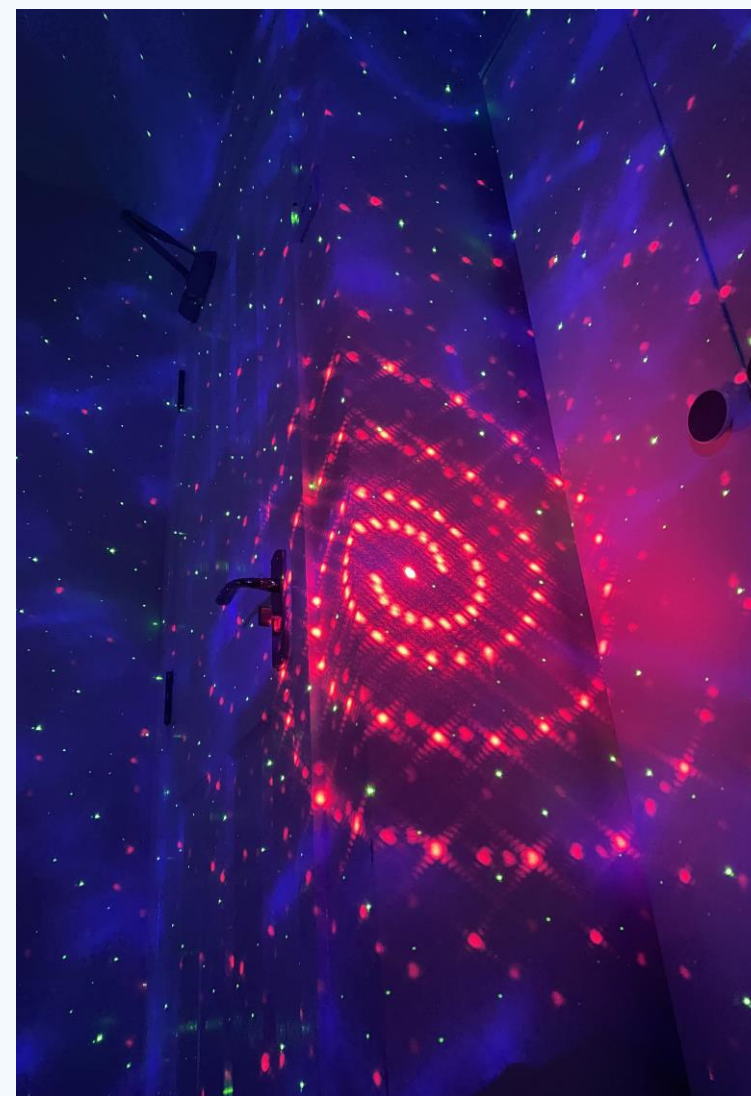
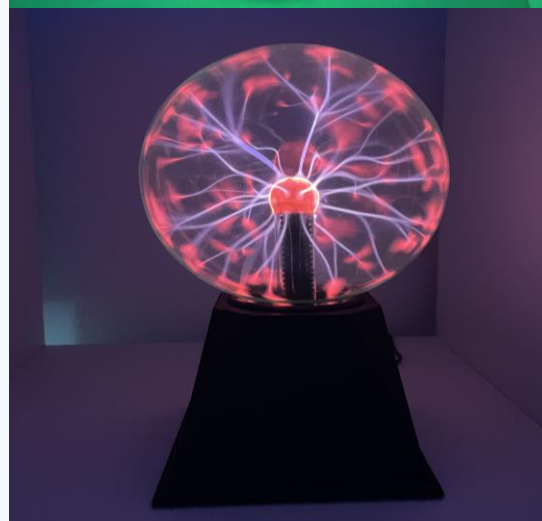
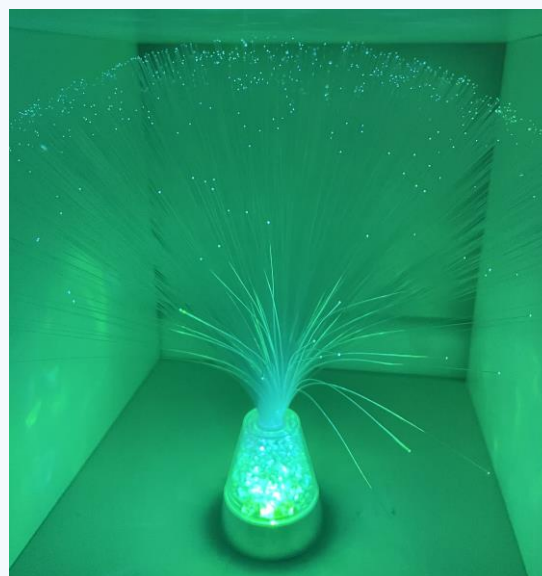
We love having fun and making memories with you. You can choose from lots of activities and if there is something you want to do, tell us.



We also celebrate lots of festivals too including Christmas, Halloween and Easter.

Relax in our sensory room ...

Our sensory room is a great, quiet space to calm and relax. We have bubble lamps, sensory board, fibreoptic lights and fiddle toys.



Who has the right to access my files? What are my rights?

All information we have about you is stored safely and securely and only the people who need to see it will see it.

You are allowed to see your files, just ask a team member and we can arrange this for you.

We also have regular visits from our Independent visitor and Ofsted. You can choose to talk to them if you wish to.



Complaints, Compliments, Concerns and Comments.

If you have a complaint, a compliment, a concern or just want to comment on something, you can talk to any team member.

If you are unhappy and want to make a complaint, Emily has an open door policy and will ensure appropriate action is taken. You can write, draw or tell Emily or any member of staff your concern. Emily will aim to give you a response within 48 hours.

Did you know you can also ask for an advocate? Someone who does not work at the home, but who you can go to if you want to discuss something? Ask a team member for more information.



Emily Carter
(Registered Manager)



0300 1231231

Dame Rachel De Souza –
Children's commissioner, office of
the children's commissioner:

020 7783 8330

Useful Information

My Address:	
Home Number:	01202 514732
Registered Manager:	Emily Carter
My Social Worker:	
My Advocate:	
My Key Worker:	
My IRO:	



If you need any more information or help just ask any of the team members.