

# Statement Of Purpose

Mayfield Lodge

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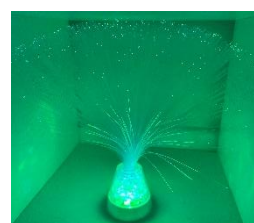
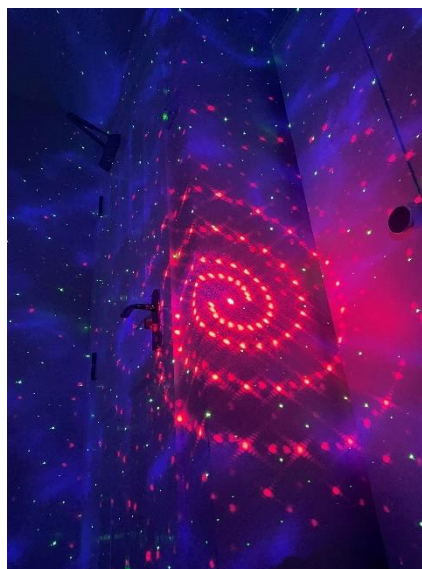
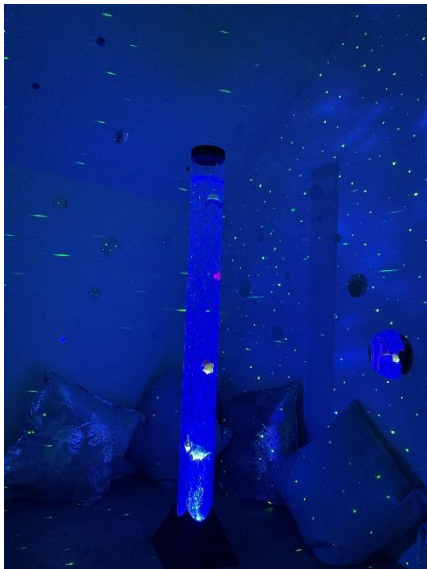
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A look inside Mayfield Lodge:





## **Welcome to Mayfield Lodge**

Mayfield Lodge is a warm, safe and nurturing home for up to three children between the ages of 5 to 17 diagnosed with learning disabilities and/or on the Autism spectrum. Careful consideration has been taken to ensure Mayfield Lodge feels like a 'home away from home' for all, irrespective of gender, background, culture and religion. Our friendly and child centred adults provide high quality and bespoke care to those classed as most vulnerable in our society.

Mayfield Lodge's mission is to not only meet the needs of all children placed within our home, but to exceed expected outcomes and individualised targets. We acknowledge that children may be placed who have experienced adverse life experiences and trauma, therefore we have adopted a therapeutic model of parenting in line with PACE to support and nurture their development.

This document is a reflection on how we deliver a homely and supportive service in line with the requirements of The Children Act 1989 (and subsequent amendments), The Children's Homes Regulations 2015 and the Quality Standards for Children's Homes.

### **Our Aims and Objectives**

- To provide a safe and nurturing home for all children in our care.
- To protect each individual child from harm, abuse, exploitation, injustice, and discrimination.
- To promote independence and life skills to equip children for their future.
- To ensure that each individual child's rights are met in all aspects of their life.
- For each individual child to achieve and maintain good physical and mental health.
- To ensure each individual child is meeting their educational needs adapted to their requirements and achieving goals within their individual developmental level.
- To seek to ensure the child is integrated and part of their local community and maintain positive relationships with those important to them.
- To support each child to explore their own identity and build upon their confidence.



### **Our location**

Mayfield Lodge is located in a quiet friendly neighbourhood within Moordown, Bournemouth. The home is at the heart of the community, situated amongst other family homes. Mayfield Lodge is fortunate to be surrounded by large green spaces and parks within walking distance as well as award winning beaches a short drive away. There are surplus activities in and around Bournemouth for children of all ages including: New forest water park, Paulton's Park, Adventure Wonderland, Flip out trampoline parks etc.

Local shops and amenities are within close proximity of the home making it an ideal location to increase independence and achieve individual goals surrounding life skills. Doctors, dentists, medical centres, pharmacies, and Bournemouth Hospital with A&E are all easily accessible within either walking distance or a short drive. There are many forms of public transport within Bournemouth which provides effortless access to both the town centre and neighbouring cities. For example, Airport, buses, taxi, trains etc. The local mosque is 1.2 miles away (Jamia Mosque), Church of England is 0.4 miles away (Moordown St John's) with other places of worship local to Bournemouth town centre.

Prior to registration, meetings were held with Local authority and the local policing team providing a multi-agency approach to ensure suitability of the location in line with the envisioned needs of the children placed. An area assessment of the home was conducted by the home's NPT SPOC on 28.04.2021, which stated they supported the opening of the home in this location. Further information regarding the location of the home can be found within our Location Risk Assessment.

### **Our accommodation**

Mayfield Lodge is a detached family home which boasts a bright open-plan kitchen dining room, spacious living room and games room. The home is also equipped with an in-house sensory room with bubbles tubes, sensory lights and fiddle toys. There is plenty of communal space for all to enjoy and increase social skills, as well as private quiet spaces such as bedrooms. Mayfield hosts a small garden area, however, has secure soft bark areas for agriculture and gardening.

Mayfield Lodge understands that each child is an individual and therefore requires an individual service and a home that meets their needs. We can therefore adapt, not only our practice, but our home environment to ensure each child meets their full potential and flourishes within our care. We have multiple rooms which can be easily adaptable in line with needs and behaviours. For example, soft play areas, sensory rooms and sensory gardens.

We feel it is imperative that the child has involvement in making Mayfield Lodge their home. We promote children to share their views, wishes and feelings regarding the décor of the home, in particular, how they style and accessorize their bedroom. This encourages a sense of belonging and ownership.

### **Child admission to Mayfield Lodge**

Mayfield Lodge works closely alongside Local authorities and welcomes referrals in line with the homes registration criteria, *'May provide care and accommodation for children with Learning*



*disabilities (LD)'. We strive to see the child behind the paperwork and give value to the person they are, rather than label their behaviour and history.*

An in-depth assessment process is used once a positive referral is identified to ensure the home can meet the child's needs and make sure they will be happy at Mayfield Lodge. Therefore, the home uses a multi-agency approach to gather the views, wishes and feelings of all those involved in the child's life including family, professionals and the child themselves. Using the information provided in the assessment process, an Impact Risk Assessment is created to ensure suitable and safe matching.

*For further information, please refer to our admissions policy. This is available upon request from any member of the Mayfield team.*

## **Contact and promoting positive relationships**

At Mayfield Lodge we strive to create and maintain positive relationships with not only the child, but all who surround them. Our friendly adults will attend meetings with external professionals, including school's/education provisions, social workers, local authorities etc to advocate for the child and provide informed and knowledgeable feedback in the child's best interest. This will allow continuity of care, consistent practice and a multi-agency approach to ensure we are providing the best quality of care in all areas.

Having contact with loved ones is imperative for a child's emotional well-being and healthy development and is therefore something we promote and encourage. Children have access to and can be supported to use a home phone, laptop, and iPads to ensure accessible communication is maintained with family, friends and those important to the child, where appropriate. All post addressed to the child that is received by Mayfield Lodge will be given to the child directly, unless otherwise agreed in their placement plan.

Mayfield Lodge welcomes visits from friends and family into the home, providing that contact has been agreed and is documented within placement plans prior to visitation. Mayfield lodge adults can also support visits both within and outside the home and will always take into consideration the child's views, wishes and feelings surrounding contact.

## **Enjoying and Achieving**

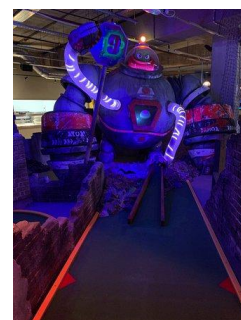
It is vital that children maintain a healthy lifestyle in order to achieve and maintain good physical and mental health. To promote a wide range of activities and experiences, each child has an individual weekly activity planner. This is created alongside the child to ensure they are able to express their hobbies and interests and participate in activities they enjoy. These can range from in house activities such as baking, arts and crafts, board games etc and also outdoor activities such as sports,



kayaking, beach etc. Mayfield is fortunate to be surrounded by a plethora of entertainment venues including BH2 (cinema, crazy golf, VR), New Forest Water park (aqua park, kayaking, camping), Tower Park (Splashdown, arcades, cinemas). Each activity will be carefully planned and subject to a thorough risk assessment to ensure the safety of the child and others whilst having fun.

Not only do we promote activities involving Mayfield adults, we encourage our children to branch out into the wider community to experience further positive relationships with their peers. For example, supporting children to access clubs such as Brownies, Scouts and local sports teams to give the child a sense of belonging within their community.

Recognising and celebrating achievements is something that we take pride in at Mayfield Lodge. From birthdays to school certificates, no achievement is too small to go unrecognised. We have created a culture that not only celebrates children's achievements but also our Mayfield adult's achievements. This provides positive role modelling within the home and allows children to feel involved in a 'family' unit. We believe regular acknowledgement and celebration of achievements individual to each child is vital in increasing their self-esteem and confidence.



## Cultural, Linguistic and Religious needs

At Mayfield Lodge we ensure that any religious, linguistic or cultural need will not only be recognised but actively respected. We understand that a child's culture and religion is vital to building their identity and therefore make every effort to support any religious or cultural practice as appropriate to their age. Mayfield Lodge are proactive in celebrating festivals of various religions including Christmas, Easter, Diwali, Chinese New year etc. However, we are careful not force or persuade any child to participate in any religious practice if it is against their wishes.

## Anti-discriminatory practice and Children's Rights

Mayfield Lodge is a safe space for all. Our compassionate adults endeavour to advocate for our children to ensure that no child is discriminated against, bullied or treated unfairly. Our practice encompasses respect, equality and fairness in line with the Equality Act 2010, Human Rights Act 1998, The Disability Discrimination Act 2010 and Race Relations Act 2000. At Mayfield Lodge each child will be accepted and embraced for not only who they are, but also who they wish to become. We encourage our children to be proud of their uniqueness and all they have achieved.

Mayfield Lodge recognise the 54 articles of The Convention on the Rights of the Child by adopting its values, beliefs and principles. We understand the importance of children within our care not only knowing their rights but supporting them to understand them. Our everyday practice will empower children to make individual choices and share their views on how they want to be cared for. In order to ensure inclusivity to all, Mayfield Lodge strives to provide each child with the communication tools best suited to their needs. For example, PECs, Makaton, Sign along, visual aids etc. It is imperative that every child is free to express themselves and given opportunities to do this, through house meetings, day to day conversations or even artwork.

Mayfield Lodge adults will always provide bespoke and safe care in the best interests of the child.



## Safeguarding

Our number one priority at Mayfield Lodge is to keep our children safe.

Mayfield Lodge takes Safeguarding seriously and therefore abide by safer recruitment procedures to ensure candidates are safely recruited alongside Enhanced DBS checks. All adults undergo extensive safeguarding training both online and face to face by experienced professional providers. Our bespoke [safeguarding policy](#) is regularly reviewed and updated amongst the team to ensure it is in





line with all relevant legislation including ***Working Together to Safeguard Children 2018***. Clear, precise and informative internal procedures have been designed so that every adult at Mayfield Lodge feels confident to manage any concerns.

The Registered Manager and Home Manager are trained Designated Safeguarding Leads within the home. A poster clearly displaying this information is situated in the adult bedroom as well as all relevant policies to ensure all adults at Mayfield Lodge know who to report to.

### **Anti- bullying**

Mayfield Lodge does not tolerate any form of bullying. This is inclusive for all adults and children.

Upon induction, all Mayfield adults read and sign the [anti-bullying policy](#) as well as completing in depth online training. Any and all bullying concerns are taken extremely seriously and dealt with in line with our [anti-bullying policy](#) and procedure.

Children can have access to online training courses to educate on the effects of bullying and promote kindness and acceptance of others. Mayfield adults are extremely vigilant to any signs of bullying and will take action immediately to prevent any harm or distress to individuals involved.

### **Missing or absent from care**

We view Mayfield Lodge as a home away from home and for any child to be missing is of great concern to us. We care about our children and will endeavour to mitigate any risks that increase the likelihood of this occurring.

Each child will have their own individual missing profile which is regularly reviewed and updated. These have been created in conjunction with Local policing team to ensure Mayfield works in line with Pan Dorset protocol and “Statutory Guidance on Children Who Run Away or go missing from home or care (amended January 2014)”. This improves the overall response to a missing or absent child and encourages all professionals surrounding the child to work together to safeguard children.

It is of paramount importance that a child feels welcomed back to Mayfield after a period of absence or missing. Children will receive a warm and caring reception upon return whilst meeting all necessary needs including medical assistance if required. We will seek to provide an external advocate for the child to confide in upon their return during a Return to Home interview. Children will not be judged, and Mayfield adults will seek to understand the reasons behind the period of absence/missing.

For further information on any of the above, please refer to [Safeguarding policy and procedure](#), [Child protection policy](#), [Anti-bullying policy](#), [Missing from care policy](#) or [Philomena protocol](#). These are all available upon request from any member of the Mayfield team.

***We have created an open and transparent culture and ethos within the home which creates a safe environment in which our children can thrive.***



## Comments, concerns and compliments

At Mayfield Lodge, feedback is very important to us. We respect and listen to the wishes and feelings of all our children and adults and take any comments, compliments and concerns seriously.

Mayfield Lodge welcomes compliments and any received help us recognise achievements and celebrate progress within the home. All compliments are recorded within our bound compliments book and our electronic system to ensure these are received by all.

In the circumstance that an individual has a concern and would like to make a formal complaint regarding the home, this individual should contact the RM or RI on the details provided at the bottom of this document. Mayfield Lodge acknowledge and investigates all complaints and whenever possible and appropriate, concerns will be dealt with informally, promptly and at the lowest possible level to avoid unnecessary escalation. All complaints will be recorded in our bound book and electronic system. We view complaints as a chance for us to improve and reflect upon our practice. Feedback will be provided in a timely manner in line with our [complaints policy](#). This can be requested from any adult at Mayfield Lodge, or alternatively details of our [complaint policy](#) is listed on our website: [www.sequelsupport.co.uk](http://www.sequelsupport.co.uk).

In the event that an individual is unhappy with the outcome of their complaint, and the homes [complaint policy](#) has been followed, the complaint can be escalated to external agencies such as Ofsted, LADO, NSPCC, Children's Commissioner (details at bottom of document) etc. For further information, our [whistleblowing policy](#) is available upon request from any member of Mayfield Lodge.

We seek to gain feedback from all children under our care to continuously better our standard of practice. Therefore, we have a letterbox and easy read forms available to provide children with a safe place to communicate their views, worries or compliments. These have been designed in a format that is inclusive of all needs and abilities. Further adaptations can be made dependant on the children's preferred communication method to ensure all children are able to speak freely and comfortably. Details on who the children can complain to is listed within Mayfield Lodge's Children's Guides. All children under our care have the right to an advocate in order to ensure their views, wishes and feelings are addressed by an external and non-biased individual.

## Behaviour support

Mayfield Lodge adults provide a warm, caring and supportive environment with an emphasis on treating children with respect and dignity. This is underpinned by clear boundaries, expectations and reflective learning opportunities. We provide a nurturing environment and therefore practice the PACE model of therapeutic parenting which was designed to support and care for children who have experienced trauma.

Mayfield Lodge Adults recognise that Individual Positive Behavioural Support Plans must be flexible and responsive to each child and each plan will vary according to their unique situation. However, all



actions and interventions will be based upon safety, respect, acknowledgement, praise and reward. To provide a united approach we work together as a team to create a consistent response.

Mayfield Lodge has a comprehensive and bespoke policy for managing behaviour in accordance with regulations, PACE and Team Teach. This helps our children to identify their emotions and link it to their behaviour whilst also encouraging self-regulation. Our [Behaviour Management policy](#) can be requested from any member of the Mayfield team.

Mayfield Lodge recognises that de-escalation is key to supporting children through periods of high anxiety and risk-taking behaviours. This is in line with Team Teach which practice 95% de-escalation and 5% physical intervention. Physical interventions are undertaken as a last resort in order to keep the child or others safe and in cases of severe property damage. All Mayfield adults are trained in Team Teach by skilled Team Teach instructors who are able to tailor courses specific to the children's needs and behaviours. Course members must pass both practical and written assessments to pass the course successfully. A refresher course is undertaken each year to continually update and ensure safe working practice. After any use of physical intervention, the child's views are always sought to enable developments and improvements to practice if necessary. There is a high emphasis on providing care and support to the child to understand why a restraint was used and reduce the need for physical intervention in future. It is imperative that the child is not made to feel shame by any person at Mayfield Lodge and extensive work on reparations and repairing relationships is undertaken.

The team monitor the child's welfare through observation and record this on our online systems in real time. Under no circumstance do Mayfield Lodge use any kind of surveillance technology such as CCTV or recording equipment to monitor the behaviour of children. Dependant on the child's needs, Mayfield Lodge may take the decision following a multi- agency meeting/discussion to put in temporary measures to ensure a child is safe, for example, temporary alert measures. However, this would never include camera surveillance and would be reviewed within a short timeframe.

## Education

We understand that education is a fundamental part of development which prepares children to take their place in the community. We work closely with local schools and maintain positive links with teachers and pastoral care workers to ensure a multi-agency approach in supporting our children. It is our aim that children living at Mayfield Lodge will continue their current educational placement where appropriate.

We recognise that children within our care may have special education needs and will therefore require additional support. Our dedicated and friendly team will ensure that the child receives the correct education in line with their learning needs. Therefore, we understand and accept some forms of school or education may not follow traditional curriculums but instead focus on sensory needs, life and social skills.

We will ensure that we are supporting our children to achieve the outcomes identified in their Education and Health Care Plans (EHCP). Our Mayfield adults take on the role as a corporate parent, attending parent's evenings, PEP meetings and advocate for the child where needed.



We promote life skills and preparing children for life after Mayfield Lodge to ensure they are fully equipped to venture onto their next journey. This can include learning how to wash their clothes, cooking, budgeting and maintaining good health and hygiene.

## **Health**

It is important to us that children remain registered with their own General Practitioner where possible. Children moving to Mayfield Lodge from outside the area will be registered with a local GP. We keep electronic records of all medication, treatment and first aid and these are signed by the individual who has administered any of the above. This is regularly monitored and audited by the Registered Manager. These can be found on our online system (SUE Solutions). All adults will receive training in the handling and recording of medication as part of their induction and formal training.

Each child has an individual health care plan which documents their medical history and health needs. This is an active document which is regularly reviewed and updated in line with any appointments or changes to their health requirements. This will also be used to measure health progress and identify areas of improvement or deterioration.

Mayfield Lodge promotes a healthy lifestyle for all children in our care. This includes physical, emotional and mental health. Healthy home cooked meals will be provided encouraging children to make healthy choices in day to day living. Activity planners will include a variety of activities promoting exercise alongside a balanced diet to maintain peak physical health and wellbeing. We understand that children within our care may need additional help and support with their personal care needs. This is something we support with dignity, privacy and respect.

Mayfield adults are trained in PACE and encourage children to use self-regulation methods such as mindfulness and meditation to improve and maintain their emotional wellbeing. Our sensory room is a positive, calm and quiet space for our children to relax.

## **Training**

At Mayfield Lodge, we strive to continually improve our knowledge and skill set in line with our children's varying needs and how these can change in accordance with their development. We have created an in depth and bespoke induction containing a multitude of training including online and face to face to suit all learning styles. We make every effort to go above and beyond mandatory training courses to continue each staff members development and deliver bespoke practice tailored to the children's individual needs.

## **Quality Assurance**



At Mayfield Lodge we are committed to providing safe and consistent quality of care alongside exceptional documentation to evidence this. Therefore, the Registered Manager completes regular auditing and observations on both paperwork and practice ensuring a high standard of care is maintained at all times. The Responsible Individual also completes audits of the home and processes within creating a further level of detailed quality assurance on the Registered Manager and the home. We have designed an inner working model of auditing that enables adults to audit and regularly reflect on each other's practice.

In addition to this, we have an external Regulation 44 visitor who visits the home on a monthly basis and provides written feedback that the team are able to reflect and improve on. This is also shared with Ofsted and any other external professionals where appropriate.

Our home is regulated by Ofsted and reports are published online once completed. This gives us the opportunity to continue improvements within the home and create an environment in which children can flourish.



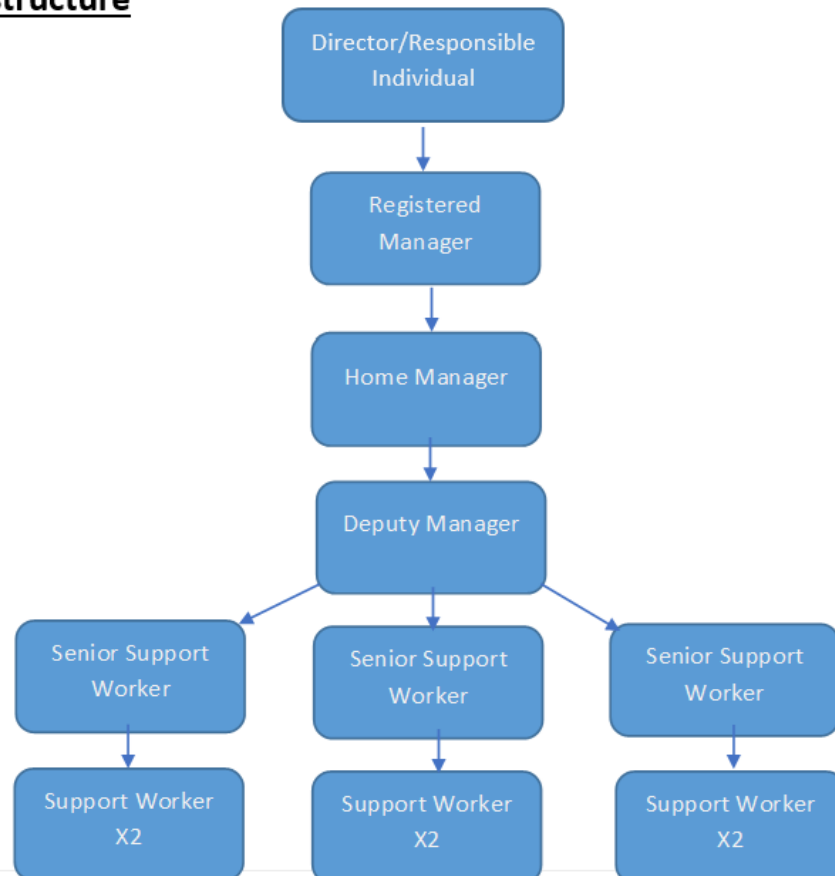
**Kelly Kearn - Reg 44 Visitor**



**Clare Nixon - Our Ofsted Inspector**



## Staff organisational structure



## Staffing

It is vital that adults within and joining the Mayfield team share a passion for care and provide children with a safe environment to flourish into the best versions of themselves and be proud of who they are and all they aspire to be. Our compassionate adults share a vast variety of experience in supporting and caring for vulnerable individuals with additional needs. Therefore, Mayfield adults are highly knowledgeable and skilled in providing specialist care to those who need it most. Mayfield Lodge strives to build on these experiences and tailor bespoke training and induction packages to ensure a strong and informed team surrounding the children at Mayfield Lodge.

After successfully completing probation, each adult will be enrolled on their level 3 Diploma in Residential Childcare with an expectation to complete within 2 years. Managers will be expected to be working towards or achieved their Level 5 in Leadership and Management. Equivalent qualifications already held by team members at start of employment are considered in line with Children's Homes Regulations 2015.

All adults at Mayfield Lodge receive regular supervisions 4-6 weekly in line with our workforce development plan. Supervisions are structured to enable team members to reflect upon their practice and improve on areas of development in addition to recognising and celebrating achievements. Personal development plans are created for individualised development and progression, and these are regularly reviewed in supervisions.

Mayfield Lodge strive to have a balanced gender team; however, the home recognises that sometimes a gender imbalance is unavoidable due to unforeseen circumstances. If this occurs, children within the home will always have the option of an independent advocate of their chosen gender if they so wish. The home also strives to ensure that role models of all genders are available in their life e.g., teachers, youth club leaders etc.

*For full staff profiles including experience and qualifications – you can request a copy of our Workforce Development Plan which includes all of the above.*





## Management profiles

### *Responsible Individual: Abhay Shah*

*Abhay joined Mayfield Lodge in 2022 as a Director and became the RI in July 2023. Abhay has worked in the health and social care sector since 2013. He has owned and been the RI for domiciliary care companies that supported the elderly, young adults and children in their own homes and the community. He has worked with adults and children with various support needs including learning disabilities, complex health needs, dementia, autism, and challenging behaviour. He has also been a Trustee, and more recently, Vice-Chairman of the Board for the Hillingdon Brain Tumour and Injury Group charity.*

### *Registered Manager: Emily Carter*

Emily joined Sequel Support Ltd in Feb 2021 and has been within the care sector since 2013. Emily began her career as a support worker before shortly working her way up to Senior support worker, Deputy Manager, acting manager and Registered Manager in a variety of different settings.

Within these settings, Emily has worked with a wide range of needs including learning disabilities, ADHD, Autism, SEBD and Behaviours that challenge. Emily has completed her level 5 diploma in Leadership and Management for Residential Childcare (England) (QCF) and has also achieved a level 3 diploma in 'Children and young people's workforce (QCF). Emily has worked in an 'outstanding' rated children's home as a Deputy Manager and has previously set up a new Children's Home for up to 5 Young people as a Registered Manager.

Emily has undergone an extensive training induction since starting at Mayfield Lodge which previously included becoming an accredited Team Teach instructor delivering in house, bespoke positive behaviour management training and being the homes Designated Safeguarding Officer.

Emily is looking forward to continuing to make a positive difference in children's lives and supporting them to achieve all desired goals and outcomes. Emily's aim is to incorporate the PACE therapeutic parenting model into all adults practice to create a safe and nurturing home for all children to thrive.

## Contact Details

### Internal

#### Registered provider:

*Sequel Support Ltd*

**Tel:** 01202 514732

**Email:** [info@sequelsupport.co.uk](mailto:info@sequelsupport.co.uk)

#### Responsible Individual:

*Abhay Shah*

**Tel:** 07828943592

**Email:** [abhay.shah@sequelsupport.co.uk](mailto:abhay.shah@sequelsupport.co.uk)



#### Registered Manager:

*Emily Carter*

**Tel:** 07904283517

**Email:** [emily.carter@sequelsupport.co.uk](mailto:emily.carter@sequelsupport.co.uk)



### External

#### Ofsted

**Tel:** 0300 123 1231

**Email:** [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk)

#### Address:

Clive House,  
70 Petty France,  
London,  
SW1H 9EX

#### The Children's Commissioner

*Rachel De Souza*

**Tel:** 0800 528 0731

**Email:** [help.team@childrenscommissioner.gsi.gov.uk](mailto:help.team@childrenscommissioner.gsi.gov.uk)



## STATEMENT OF PURPOSE REVIEW



This Statement of Purpose is subject to regular reviews in light of changing practices, new legislation and inspection recommendations. The running of the home is continually monitored against this statement.

**Registered Manager**

**Name:** Emily Carter

**Signature:** 

**Date:** 27/8/2025

**Responsible Individual**

**Name:** Abhay Shah

**Signature:**

**Date:** 27/08/2025